

ARTICLE 27 – STANDBY AND CALLBACK PAY

Section 1. Standby Duty. Employees working within the Bureau of Environmental Services, the Victims Services Advocate group in the Portland Police Bureau, and the Duty Officer(s) in the Portland Bureau of Emergency Management, may be assigned Standby Duty. For the purpose of this article, Standby Duty is defined as a requirement that an employee remains available and fit for duty during nonworking time and must promptly respond if needed. The employee on Standby Duty must respond to the initial contact from the City within five (5) minutes, unless the work unit permits a longer period to respond. If the employee's presence at the worksite is required, the employee must be able to report for work within a period of sixty (60) minutes, absent unusual circumstances. Employees in the standby group are responsible for keeping their assigned telecommunications equipment in operation and for complying with their standby work assignment at all times.

Section 2. Standby Pay. Employees on standby will receive 0.13 hours of straight time in pay or as compensatory ("comp") time for every hour of time that they are expected to be on Standby Duty. It is the employee's choice whether to receive pay or comp time. Comp time under this Section is subject to the provision of Article 25- (Overtime), Section 2 (Compensatory Time).

Callback Pay. If an employee identified in Section 1 is required to physically report while in standby status or an emergency requires employees in the work unit to be called back to work, the employee will be paid at the rate of one and one-half (1.5) times their hourly rate for all time worked, beginning when the employee reports to the worksite and ending when the work is complete, or a minimum of one hour at the rate of one and one-half (1.5) times their hourly rate for the callout, whichever is greater. If an employee is required to report remotely while in standby status by taking an action that requires more than 10 minutes of time, the employee shall be paid or shall receive comp time at the rate of one and one-half (1.5) times their hourly rate for all time worked or a minimum of 30 minutes at the rate of

Commented [KO1]: We have learned that there are other members outside of these three groups who are assigned standby pay. We have employees who perform this work and who are in the Police Bureau (not Victims Advocates), Water Bureau, Maintenance and Operations Facilities, and Utility Communications, among others. We believe stating "employees may be assigned standby duty" addresses this important issue appropriately. We believe all ProTec, AFSCME, DCTU, Laborers and other units at the City who perform standby pay receive compensation for that work. We are simply asking for the same consideration.

Commented [KO2]: There are some work units that have longer response times and we thought flexibility here makes sense.

Commented [KO3]: We have become aware that there have been emergencies where all employees in the work unit are called back to work. We want to ensure that in such situations, employees are appropriately compensated.

~~one and one-half (1.5) times their hourly rate for the callback, whichever is greater. For all work performed remotely, the employee shall be entitled to flex their time.~~ This provision does not apply when an employee is required to work additional time that is adjacent to their scheduled work hours.

Commented [KO4]: We are aware that employees are not being permitted to flex their time and the flex time is sometimes too great to take during the time period that is available to flex time therefore the employee does not receive the benefit of the contract.